

OSACO

ORGANISATIONAL INTEGRITY SUPPORT

ENSURE YOUR ORGANISATION'S BEHAVIOURS REFLECT ITS OPERATIONAL AND ETHICAL VALUES



Your organisational integrity is an asset, a measurement of values alignment and, increasingly, a bottom-line requirement.

OSACO's Organisational Integrity Support system assists you to improve organisational integrity and wellbeing by delivering on emerging recommendations and minimising the risk of future integrity gaps between your organisation's behaviours and its operational and ethical values.

HOW CAN OSACO'S ORGANISATIONAL INTEGRITY SUPPORT HELP YOUR ORGANISATION?

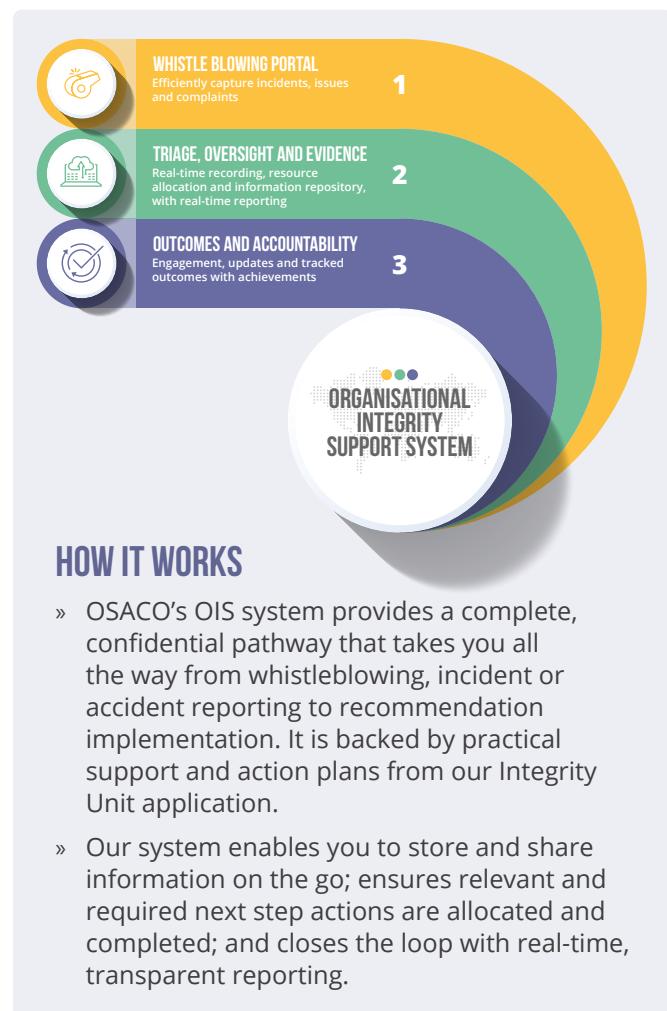
OSACO's Organisational Integrity Support (OIS) is a centralised online system that helps you to strengthen, protect and demonstrate your integrity in practical steps and improvement measures.

Many organisations struggle to achieve efficient, transparent whistleblowing, issue and incident management. Simply recording an incident is not sufficient; you need actions, follow-up, reporting and review.



OSACO'S ORGANISATIONAL INTEGRITY SUPPORT SYSTEM IS THE SOLUTION.

Our online OIS system delivers centralised recording of complaints and incidents, and actionable next steps. Its three-stage model provides structure, auditability and access for your team, donors and funders, and external providers of support services (such as investigators).



BENEFITS OF OSACO'S ORGANISATIONAL INTEGRITY SUPPORT SYSTEM:



Simple, practical and mobile interface



Record, action and follow up any type of incident



Inbuilt reporting and auditing systems



Transparent and accessible, with real-time updates



Control over escalation of the process



Allocate, oversee and manage resources

THE OSACO ORGANISATIONAL INTEGRITY SUPPORT THREE-STAGE PROCESS

1

WHISTLEBLOWING PORTAL

- This allows you to efficiently capture incidents, issues and complaints of all kinds.

2

MANAGEMENT TRIAGE, OVERSIGHT AND EVIDENCE REPOSITORY

Real-time recording

- Clearly record actions related to the incident.
- Lodge summary notes at each stage of the incident process.
- Enables easy communication between the manager and the assigned member.

Resource allocation

- The system identifies resources required and assigns people to the tasks at hand.
- The manager inputs resource allocation.
- Ability to identify the need for additional or specialist resource.

Central, secure and mobile information repository

- Centralised, secure and mobile (cloud-based).
- All material is lodged in the online system, making it accessible anytime, anywhere.

Real-time reporting access

- See the incident status and obtain a summary as and when required.

3

OUTCOMES AND ACCOUNTABILITY

- Regular engagement and updates from team members and managers are required by the system.
- Tracks outcomes achieved against recommendations.
- Help to close the loop by implementing recommendations and learnings.
- Access to OSACO's Integrity Unit to proactively establish training, systems, policies and organisational learning.

CHOOSE THE OSACO ORGANISATIONAL INTEGRITY SUPPORT PACKAGE THAT IS BEST FOR YOU

OPTION 1: Purchase Licences for Internal Use and Manage the OIS Yourself

This provides your team with full access to our three-step process, ensuring effective management of incidents and complaints from start to finish.

OPTION 2: Purchase Licences and Provide Access for External Parties to Manage Your Organisational Integrity Support

This allows you to assign management of your OIS system to OSACO, or another investigations provider or auditor. This option is ideal in reducing demands on internal time and resource, whilst still providing access to all your incident information and reports. OSACO can either manage your OIS, provide investigation support, or both.



ABOUT OSACO GROUP

OSACO professionals are independent specialists providing a multidisciplinary service to support the integrity of your organisation.

Our team brings together local and international knowledge; industry understanding; expertise in risk and security management, compliance, internal misconduct investigations, wellbeing and related disciplines; and experience working with criminal, regulatory and compliance authorities worldwide.

Our professionals have been involved in the organisational integrity sector for more than 30 years.

Improve your organisational integrity and wellbeing, and minimise the risk of future integrity gaps with OSACO's Organisational Integrity Support system.

Get in touch for a confidential conversation about your needs.

info@osacogroup.com

www.osacogroup.com

